Suppose you could merge freedom with security



Headset Recording solution for recording calls on your PC.

Vidicode's Oygo Call Recording solution uses advanced technology to record from virtually any headset / Soft-Phone combination. Oygo automatically stores all recordings on your PC. The software displays the recording archive as searchable list. The recording properties like date and time of the recording are stored with the actual recording and can be viewed in the archive. Recordings can be played back, e-mailed, exported or copied to other archives. Advanced searches can be made to find recordings quickly or to get a clear picture of the amount of recordings. Archives can be combined in one database for supervisors or group managers. For security reasons recordings can be stored encrypted or protected against unauthorised playback or deletion with a password. This Call Recording solution can be used in any kind of organisation or small business.



Call Recorder

Specifications



Features

- Also records from desktop or mobile phone (Mobile phone with Jabra PRO[™] series headset only)
- Automatic recording or recording on demand
- Advanced search on; Date, Time, Duration, Notes, Name and device
- Import and export of complete archives for backup purposes
- Playback and e-mailing of recordings
- Automatic update of call listing
- Password protection of recordings
- User specified display of call listing
- Notes field and Names field.

Article number:

• 070. 01420 Oygo 1 User license

• 070. 01422 Oygo 10 user license

Specifications

- Oygo Call Recording software can be installed on the following operating systems:
- Windows Vista / Windows 7 / Win8.x
 Works with virtually any headset / Soft-Phone combination
- Special connectivity for Jabra PRO[™] series and E-MotionW880 headsets
- Stores 180 hours of conversation per GB free disk space on the PC
- Currently supports 10 languages

Safety and Security:

- Encryption of recordings
- Password protection against unauthorized playback and deleting of recordings.

Call centre use:

This call recorder can be used in small businesses where one telephone line is connected, but it is also possible to use Oygo with every headset in a Call centre.

For the use of Oygo in a Call centre an API can be installed through which Oygo and the Call Centre's software can work together.

A Supervisor may have acces to a set of Oygo Archives. These Archives should be on a network drive.

More information: callrecorderoygo.com

vidicode partner:



